



Ronald
McDonald
House®

ORANGE COUNTY

2023 Impact Report

Keeping families close®



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For Families like the Nolollas

"Being able to stay at the house was a blessing, having volunteers and staff to help with meals and the room was something that took so much weight off our shoulders. We were able to focus on our son and all the stress that came from having to deal with the adoption process. We met some great people, and the House will always have a special place in our heart. Sebastian is now healthy, handsome and thriving."





Dear Supporters and Friends,

It is with great pleasure and enthusiasm that we welcome you to the release of our Annual Impact Report for 2023. This year has been truly extraordinary, marked by significant achievements and, most notably, the return of the distinguished Bill Moore Award. Named after the late Bill Moore, co-founder of Golden State Foods, the Bill Moore Award has been presented only eight times in the 34 years of this remarkable charity. And now, 10 times with the addition of two outstanding individuals—Katie Rucker and Charles Antis.

Katie and Charles have demonstrated exceptional leadership and unwavering commitment to RMHOC. Their tireless service to the charity has been instrumental in bringing us to a pivotal moment in our history. As we stand at the culmination of the House's expansion, we recognize that their dedication has forged a path for a new chapter in the Orange County community.

Throughout this transformative period, our commitment to caring for families has remained steadfast. As construction progressed, we continued to provide support to our families at partner hotels, ensuring that their needs were met even amidst the changes. Furthermore, our shuttle services have been expanded to include airport pickups, facilitating easier access for families during their times of need.

In addition to the physical expansion, this year has seen the introduction of new services to enhance our support network. We are proud to announce the initiation of supportive counseling through Family Support Services. These additional enhancements underscore our commitment to providing comprehensive care, comfort, and support to those who turn to us for assistance.

As we move forward, we anticipate the completion of the expansion in the spring of 2024 from 20 to 44 rooms, allowing us to provide the full complement of our services to an even greater number of families. We are excited about the prospect of offering an expanded array of resources, ensuring that we can meet the diverse needs of our community.

We express our heartfelt gratitude to all our supporters, volunteers, and partners for making these achievements possible. Together, we are creating a lasting impact on the lives of the families we serve. As we look toward the future, we invite you to join us in continuing this journey of compassion, growth, and service.

Thank you for your unwavering support.

Warm regards,



Noel Burcelis, MSW
Executive Director, RMHOC





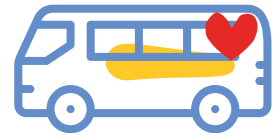
Our Impact By The Numbers



1,299
guests served



21,620
visits to a Family Room



190
shuttle rides provided



6,680
nights provided



21 nights
average length of stay



Most Common Reasons Families Stay

- premature births
- pulmonary respiratory conditions
- critical heart conditions

Top 3 Hospitals Served

- 1** CHOC Children's
- 2** UCI
- 3** Kaiser Anaheim



Top Areas Served

Orange County, San Bernardino County, Riverside County, Los Angeles County, Out of State

Furthest Distance Traveled

1,807 miles from Saskatchewan, Canada

Volunteer Impact

531 Meals of Love served
\$85,905 saved in meal costs to families
10,287 total hours served



Making Room for More Families

We are excited to share that **we have met our Together capital campaign goal of \$15.6 million** to complete construction on the Kerbs Family Building! We express our deepest gratitude to those who supported our efforts in meeting the growing demand for our services. Your contributions have played a vital role in making this expansion a reality, allowing us to enhance our ability to care for families, when they need it most.

Throughout the construction period, we have remained committed to our mission and are grateful to our partners at Ayres Hotels for accommodating our families at a reduced rate. In addition, we continued to provide meals and shuttle services to ease the burden on our families.

Thank you for joining us in this incredible journey! We look forward to welcoming you to the grand re-opening and continuing our mission of providing care, comfort and support to families with critically ill children.



February beam signing

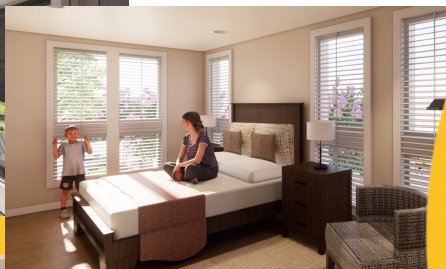


Hard hat tours with partners

Grand Re-Opening Spring 2024



Rucker Family outdoor deck



Growing from 20 to 44 rooms with added amenities



Expanded kitchen and pantry

You, your company or family can sponsor one of our rooms or common area through the **annual Adopt-A-Room** and help provide a place in our House for families to stay each night as their children receive the medical treatment they need.

Benefits include:

- prominent signage outside your room or area
- sponsor listing on our website
- monthly reports and thank you cards from families who have utilized your room/area

Thank you to our 2023 Adopt-A Room-sponsors

Beverly and Bob Sandelman Family · Bob Wilson · Catherine Lardas and Amber Hayden-Lardas · Christina and Ryan Moore · Debbi and Ray Chao · Edwards Lifesciences · Erzsebet Dunster · Frome Family Foundation · Ginger & Tony Allen · Healthpeak Properties, Inc. · Jennifer and Matt Savio · John & Janet Van Zee · Kim and Mark Boone · Leslie Mannes · Mary Moore Family Foundation · Melissa and Jamie Chisick · Michael Muhonen, MD · OC Auto Team Mazda · Rosa & Einer Lindholm · Sara and Brian Chisick · Susan Scott Foundation · Talonvest Capital, Inc. · The Sharon D. Lund Foundation · Anonymous

To learn more, contact Ruth Wu-Poindexter at rwu@rmhsc.org or (714) 516-3669



Signature Events



Donor Appreciation Dinner

In September, we honored Fred and Fran Hill Legacy Society members with a pinning ceremony at our Donor Appreciation Dinner—a new tradition we foresee continuing for many years to come.

The **Fred and Fran Hill Legacy Society** is a group of dedicated philanthropists committed to ensure Ronald McDonald House Charities' (RMHC) long-term success by including the charity in their estate plans. Lovingly named after Fred and Fran Hill, this society honors their journey with their daughter, Kim, whose childhood battle with leukemia inspired the first Ronald McDonald House in Philadelphia nearly 50 years ago. Since 1974, the Hills have consistently supported RMHC as it has grown to more than 377 houses in 45 countries today.

Support We Can Count On

We invite you to consider joining this prestigious group by making an estate provision or a planned or deferred gift to benefit the future of RMHOC, as well as notifying us of your intentions so that we may welcome you to the society.

Your gift will honor the legacy of generosity that has been a trademark for RMHC since its founding and will ensure that future generations will receive the unconditional love and support that was first offered to Kim Hill and her family.

To learn more, contact Ruth Wu-Poindexter at rwu@rmhcsc.org or (714) 516-3669





Happy Hugs Club

Launched in 2023

With a gift of \$20/month, donations through the Happy Hugs Club allow us to cut down on fundraising costs so that we focus our resources toward helping the families in need of our support.



In our first year, a very special connection between alumni mothers and women of the charity became the driving inspiration of a beautifully planned event where stories were shared, and memories were made. Our inaugural **Sisterhood Brunch & Boutique** raised \$12,000 to support programs for the mothers and families we serve, firmly establishing a beautiful tradition for years to come.

Join our Hug. Make a Difference.

To learn more, contact Narleen Kristel N. DePauw at ndepauw@rmhsc.org

Ways to Get Involved

How you can make an impact in 2024



Donate Wish List Items
and drop them off



Volunteer Your Time
at an upcoming event



Round-Up to the closest dollar each time you visit a McDonald's



Donate a Meal
or restaurant gift card



Host a Third-Party Fundraiser
with proceeds benefitting RMHOC

To raise your hand and get involved,
contact Johanna Folkes at jfolkes@rmhsc.org

Happy Hugs Club Community Partners

- Anytime Hawaiian
- Aqua Duks Swim School
- b.spoke
- Blue Scoop Creamery
- Honey & Butter
- Kendra Scott
- Limitless Learning Academy
- lorde+belle /
- REALHER cosmetics
- Noel Besuzzi Photography
- Nothing Bundt Cake
- Pioneer Travel - Joe Faia
- Rooster Tea House
- Sweet Gerard's Bakery
- T.D. Graphics
- The Game Chest
- The Partner Masters
- Thompson Tee Inc.
- WestCoast Shirtworks, Inc.



Save the Dates for 2024

- ♥ Spring | Walk For Kids
- ♥ April 27 | Sisterhood Brunch and Boutique
- ♥ Summer | Grand reopening
- ♥ August 19 | Golf Tournament
- ♥ Fall | Gala



The mission of Ronald McDonald House Charities® of Southern California is to provide comfort, care and support to children and families in Southern California.

Ronald McDonald House® Orange County (RMHOC), Ronald McDonald Family Room® CHOC at Mission and Ronald McDonald House Family Room® CHOC at Orange are key programs that provide a comforting "home away from home" for the families of seriously ill children receiving treatment in Orange County hospitals.



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CHOC AT ORANGE



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