

Orange County Ronald McDonald House

2016 Year-In-Review

Last year was a period of transformation, big and small, at the Orange County Ronald McDonald House. In an effort to conserve energy and improve the comfort and safety of our families, we made a number of important facilities updates: converting all of the House lights to LED, replacing our grass with a synthetic lawn, and replacing all of our toilets and plumbing lines. Whenever necessary, we continued serving families throughout these renovation periods by accommodating them at our partner hotels. We also installed a digital display board in the lobby to improve communications with our guests, and we began re-designing our backyard patio to allow more sunlight and reduce debris.

In the next few months, we're installing a new playground in the gravel lot next to the House to create a fun and welcoming space for children to run and play. Both of our Ronald McDonald Family Rooms are also scheduled for big make-overs, getting new furniture to address the high volume of traffic into these wonderful spaces in two busy local hospitals. We welcomed five new board members onto our team in 2016 as several seasoned members termed off to support the House in different capacities. Finally, our Board of Trustees will continue their work to determine an appropriate growth plan for the House to address our ever-growing demand. We're so grateful to all of our partners and volunteers—thank you for supporting our work of providing comfort, care and support to families with seriously ill children!



Key 2016 Stats

Number of rooms	20
Guests served	2,548
Occupancy	106%
Avg. length of stay (days)	8.5
Number of volunteers	4,412
Volunteer hours	14,871
Family Room Day Visits	52,763

CONTACT INFORMATION

Noel Burcelis, Executive Director
 Karen Weidner, Board of Trustees Chair
 383 South Batavia Street
 Orange, CA 92868
 Phone: (714) 639-3600
 Fax: (714) 516-3697
 nburcelis@rmhcsc.org

www.rmhcsc.org/orangecounty

Visit our website for information about upcoming events and how you can get involved.

Connect with us on social media:

 Facebook: @ronaldhouseoc

 Twitter: @RonaldHouseOC

 Instagram: @ronaldhouseoc

A copy of our audited financial statements can be found on our website: <http://rmhcsc.org/chapter/financial-information>

FAMILY PROFILE

After Scarlett was born, her doctors feared she wouldn't survive. "You should begin funeral arrangements," one of them said at the time. Scarlett was diagnosed with cerebral palsy, chronic lung disease, and a host of other conditions resulting from her exposure to drugs and alcohol while her mother was pregnant. After spending her first year of life in the NICU at UCI Hospital, Scarlett's aunt Brenda was given guardianship of the child and took her home with her to Palmdale, CA. Still, Scarlett required constant medical care at Children's Hospital in Orange County, more than 90 minutes away without traffic.

During one of Scarlett's check-ups, Brenda was introduced to the Orange County Ronald McDonald House. Brenda says the House, "became our home away from a home—and lifesaver." Up to six times a month, Brenda and Scarlett would make the long commute back to the hospital. At the end of every long drive, they were welcomed by the caring staff of the Ronald McDonald House. Brenda remembers: "The staff became my extended family and celebrated with us when Scarlett's adoption was finalized. They were there for us when we needed it the most, and we will never forget the love and kindness shown to us. They made the hard days bearable."



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McDonald
House®**

ORANGE COUNTY