

# Los Angeles Ronald McDonald House

## 2016 Year-In-Review

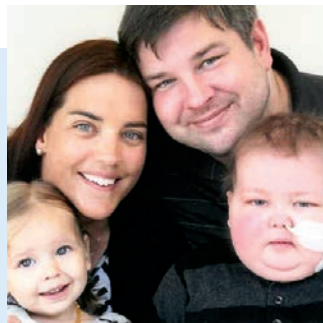
Last year was another busy year at the Los Angeles Ronald McDonald House, one of the largest Ronald McDonald Houses in the world. In 2016, our occupancy rate soared to over 90 percent, a nearly 20 percent increase compared to 2014. During the same period, the average length of stay for families staying in the House jumped to 43 nights; for the first time since 2008, our program managed a nightly waiting list of up to 40 families. To help accommodate this demand, our board of trustees adopted a strategic budgeting process last year to meet our long-term operating needs and ensure that each of our guests receive a consistently high level of care.

In 2016, our Family Support Services program provided 1,894 hours of free crisis counseling services. Family Support Services is the first Ronald McDonald House program in the world to offer free, comprehensive psychosocial support to underserved families with children facing serious illnesses. We also received tremendous support from our volunteers last year: More than 3,000 community members donated their time to help children and families staying in the House; volunteer groups served 339 Meals of Love in 2016, a 43 percent increase over 2015. We're grateful to these incredible partners, and excited to bring even more hope and healing to families in the year ahead!

### FAMILY PROFILE

Anna and Erik were 8 months pregnant with their second child when they noticed something wrong with their son, Magnus. Anna's father was a doctor, so she asked him about the deep bruises that had started to appear on Magnus's body. All at once, what should have been one of the happiest times in their family's life turned into something far more terrifying. Magnus was referred to a doctor three hours away, who confirmed Anna and Erik's worst nightmare: their first-born son had leukemia.

Anna and Erik immediately checked into the Los Angeles Ronald McDonald House, where they cared for the new daughter Zane while monitoring their son's critical condition. At one point, Magnus's aggressive treatment pushed his body into a cardiac arrest, as a result of which he temporarily lost his ability to walk. Through it all, this brave little boy's parents and baby sister stayed by his side and close to his medical team. Today, Magnus's condition is in remission, and he and Zane are closer than ever. Reflecting on the support of the Los Angeles Ronald McDonald House, Anna says: "It was the stuff that makes you feel like you're at home—the kitchens, the Meals of Love and the friendly staff that made it easier to cope."



### Key 2016 Stats

Number of rooms	<b>75</b>
Guests served	<b>5,637</b>
Occupancy	<b>90%</b>
Avg. length of stay (days)	<b>43</b>
Number of volunteers	<b>3,591</b>
Volunteer hours	<b>14,484</b>

### CONTACT INFORMATION

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[www.rmhcsc.org/losangeles](http://www.rmhcsc.org/losangeles)

Visit our website for information about upcoming events and how you can get involved.

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A copy of our audited financial statements can be found on our website: <http://rmhcsc.org/chapter/financial-information>



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